# ACCESSIBILITY GUIDE TWENTY TWENTY-FOUR

# ADELAIDE FRINGE SIXTEEN FEBRUARY TO SEVENTEEN MARCH TWENTY TWENTY-FOUR

This guide has been designed in black and white and large print to be more accessible for people who are low-vision.

#### MEET OUR TWENTY TWENTY-FOUR AMBASSADORS

#### Adam Liaw

"I'm so proud to be an Ambassador for a festival that is so strongly committed to making participation accessible to all. The shows that all the artists work so hard on shouldn't exclude people who want to be a part of the festivities and fun. As a cook, I know that cooking like festivals, is for everyone." An Auslan Interpreted session for 'The Cook Up with Adam Liaw LIVE' will be available on Friday One March.

#### **Prinnie Stevens**

"I am a huge advocate for opening the doors to one and all. I believe that the creative arts should be accessible to everyone no matter the circumstance. I believe we should be doing all we can to make our work accessible. I hope everyone can be moved by my story that fights for the rights for all." An Auslan Interpreted session for 'Lady Sings The Blues Volume Two' is available on Tuesday Twenty February.

## **Issac Humpries**

"I'm more than thrilled to be an Ambassador for Adelaide Fringe, a festival that endeavours to make art and culture accessible for all. Let's make twenty twenty-four one to remember!" An Auslan interpreted session for 'Isaac Humphries - Unearthed' is available on Saturday Sixteen March.

#### Welcome

# Niina Marni!

Adelaide Fringe recognises Kaurna Yarta Miyurna First Nations people and their ancestral lands and waterways on which Fringe lives, operates and learns. The lands were never ceded and remain as important to the living Kaurna people today. We pay respect to the Kaurna people and their Elders past and present.

Fringe events take place across fifteen different traditional language, social and Nation groups: Andyamathanha, Arabana, Banggarla, Bindjali, Buandig, Kaurna, Kokatha, Meru, Narangga, Ngadjuri, Ngarrindjeri, Nawu, Nukunu, Peramangk, Wirangu.

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We are ready to go "All In" on Adelaide Fringe Twenty twenty-four! After a massive twenty twenty-three festival where we sold one million tickets, Adelaide Fringe continues to grow in attendance and offering, with our program becoming more diverse each year. We were elated to be recognised for our efforts in accessibility at the twenty twenty-three South Australian Tourism Awards, recently taking out the Excellence in Accessible Tourism category. Of course we recognise there is so much more we can do, and this year have introduced even more initiatives to better serve our community. We continue to work closely with J F A Purple Orange through consultations to factor in how we can be more inclusive and supportive of people who live with disability. We are proud to be partnering with Breakthrough Foundation, Guide Dogs S A/ N T, Access to Arts, Autism S A, Deaf Connect, and S A Care to continue moving forward to a more inclusive community. Happy Fringe-ing!

Heather Croall
Director and Chief Executive

Adelaide Fringe continues to work closely with our Artists, Venues and Partners. We are thrilled to see substantial growth in the number of shows with accessibility provisions this year. Fringe has updated its accessibility icons to better communicate venue environments with audiences and remain fully dedicated to delivering a world-class festival for everyone. New initiatives have been introduced to make our festival even more accessible, including staff training to recognise hidden disabilities, visual communication boards and hearing loops at box offices, additional venue accessibility videos and social stories for venues, and sensory support for all Fringe-run events. We hope this guide enhances your Fringe experience!

Tara MacLeod
Executive Director Operations and Finance

#### **ACCESSIBILITY CONTACTS**

Access Team Email Address access@adelaidefringe.com.au

FringeTIX

One Three Zero Zero, Six Two One, Two Five Five

Website

adelaidefringe.com.au/access

Accessibility Booking Line

Zero Eight, Eight One Zero Zero, Two Zero Eight Nine

Adelaide Fringe is committed to improving our accessibility measures. Please reach out to us with any feedback to improve your experience.

You can also contact FringeTIX and the Accessibility Booking Line via the National Relay Service online at communications.gov.au/accesshub or by calling One Three Three, Six Seven Seven then Zero Eight, Eight One Zero Zero, Two Zero Eight Nine

# **ALTERNATE FORMATS**

This guide is available online as a plain text document and with an audio description.

To download a copy or request an alternative format, please either visit adelaidefringe.com.au/access .

DISCLAIMER: Every effort has been made to ensure that performance dates, times, prices and other information contained herein are correct at the time of publication. All details are subject to change without notice.

#### **ACCESSIBILITY PARTNERS**

#### **Deaf Connect**

Deaf Connect is the leading service provider and social impact organisation for Deaf, Deafblind and hard of hearing Australians. We are the largest employer of Deaf Australians, a registered NDIS provider and provider of in-home care for seniors. Deaf Connect is Australian's premier Auslan interpreting agency, and sign language training provider (R T O Provider Number Four One One Nine Two). Our team in Adelaide support the South Australian Deaf community, with a focus on culture and empowerment; supporting Deaf Australians and their families to thrive.

# Guide Dogs S A / N T

For more than sixty-five years, Guide Dogs has used our expertise in dogs and vision to promote independence, participation, inclusion, and wellbeing for people with low vision, blindness, and other specialised support needs. We're committed to improving accessibility in the community through practical support, advocacy, and education. We know that no two journeys are the same, and we are committed to providing flexible support that is tailored to client needs.

#### Autism S A

Autism S A is a profit-for-purpose organisation focused on empowering and supporting autistic people to achieve their goals and live the life they choose. Alongside delivering valuable services and supports, we advocate for the autistic and autism community. We achieve this through our community partnerships by collaborating to support inclusion for all.

## Access Two Arts

Access Two Arts works to amplify the voices of Deaf and disabled people in the arts and celebrate their unique perspectives, stories and aesthetics. We support Deaf and disabled South Australians to get involved in the arts as audiences and artists; and help Arts and cultural organisations to become more inclusive and accessible.

Look out for this icon next to listings to find Access Two Arts' Top Picks for this Fringe season.

# Breakthrough Foundation

Breakthrough is Australia's only dedicated mental health research foundation. Our vision is to help create a life free from mental illness. This can only be achieved by funding ground-breaking research to understand what causes mental illness, how to treat it, and ultimately, how to prevent it from happening in the first place. Visit breakthroughfoundation.org.au

#### S A Care

Escape the Fringe buzz at S A CARE's Carer's Lounge—a calm retreat for our disability community. Featuring a calm sensory zone with interactive screens, bubble tubes, and an interactive 'magic carpet.' Alongside there will be a kitchen and lounge area for food and medicine preparation In addition, there is an adult sized change room featuring a height-adjustable change table and hoist.

#### **S A CARE CARERS LOUNGE**

In partnership with S A CARE, Adelaide Fringe is delivering a Carers Lounge located in Rymill Park outside Tandanya. The SACARE Carers Lounge is a dedicated disability space that caters to child and adult changing, feeding, and sensory needs. The area will feature a sensory 'zone' and changing place with height adjustable change table and lifter.

# **OPENING HOURS**

Monday and Tuesday: Closed

Wednesday to Friday: Three P M to Six P M

Saturday: Twelfth P M to Seven P M

Sunday: One P M to Four P M

HIDDEN DISABILITY SUNFLOWER

The Hidden Disabilities Sunflower is a globally-recognised symbol for non-visible disabilities. All Adelaide Fringe staff and volunteers have completed training to understand how to support people who wear the Sunflower.

#### LOOKING FOR A LITTLE EXTRA INFO OR SUPPORT?

Say hello to our friendly volunteers at the Fringe Corner Info Booth! Adelaide Fringe Volunteers are trained in accessibility in the arts, Autism Awareness, Human Guide Technique, Deaf Awareness and supporting Hidden Disabilities Sunflower wearers. They can help with finding suitable shows for you to see and answering any questions you might have. The Adelaide Fringe Volunteer Program is proudly supported by Lumo Energy S A.

#### **HOW TO BOOK**

There are three ways to book your accessible ticket with Fringe:

#### **ONLINE**

You can book tickets online at adelaidefringe.com.au/fringetix and advise of any accessibility requirements at checkout, which will be passed on to the venue.

# **CALL CENTRE**

You can book tickets over the phone by calling the priority accessibility booking line on Zero Eight, Eight One Zero Zero, Two Zero Eight Nine If required, you can contact FringeTIX through the National Relay Service on One Three Three, Six Seven Seven

# **BOX OFFICE**

You can book tickets in-person at Fringe Corner, which features an accessible lowered counter, hearing loop and visual communication boards. Volunteers and Box Office staff are trained to support your accessibility needs.

# **COMPANION CARD**

Adelaide Fringe is proud to support the Companion Card Program. Companion Card tickets are available to all events in the twenty twenty-four program. The initial verification process for Companion Card holders can be done online without needing to phone our call centre.

Head to adelaidefringe.com.au/companion\_cards and follow the prompts to register and verify your Companion Card with us.

#### **FILTERS AND KEY SYMBOLS**

Look out for these icons in the guide to help you navigate through the shows. Accessibility filters are also available on the website at adelaidefringe.com.au/fringetix

# **VENUE ACCESSIBILITY ICONS**

Step-Free Mobility-Aid Access:

Step-free access through main entrance. Venues with a step-free mobility-aid accessible icon have an accessible bathroom. If there is no icon, the space may not have an accessible bathroom or may not be accessible for another reason.

Alternate Entrance Step-Free Mobility-Aid Accessible:

Step-free access through an alternate entry point.

Stair Access Only:

Not mobility-aid accessible due to steps.

**Outdoor Access:** 

Pathway is outdoors, not level, firm and obstacle free

Watch From Home:

Online viewing ticket ADDITIONAL ICONS

For more, please read the detailed venue accessibility information here: adlfrin.ge/accessibility24

# SHOW ACCESSIBILITY PROVISION ICONS

**Auslan Interpreted Events** 

**Guided Tactile Tours Available** 

Hearing Loop: Sound will be picked up by hearing aids

Audio Description: Verbal narration

Suitable for ESL Audiences

Open Captioning Available

**Closed Captioning Available** 

# ADDITIONAL ICONS

Culturally and/or Linguistically Diverse Shows

Shows that include a diverse range of performers from all over the world

**Daytime Shows** 

Shows held during the day until 5pm

First Nation Icon

Design by Elizabeth Close

# FRINGE ACROSS THE STATE

Did you know that Fringe extends outside of the city across fifteen First Nations Cultural Groups?

Search for shows closer to home by using the filter regions on our website. There are plenty of shows to find even if you want to avoid the crowds!

One. Scan the QR code...

Two. Filter by WHERE...

Three. Select your region!

# **REGIONS AVAILABLE**

- Adelaide City
- Barossa & Clare Valley
- Eastern Adelaide
- Fleurieu Peninsula &
- Kangaroo Island
- Northern Adelaide
- Eyre Peninsula
- North East Adelaide
- Flinders Ranges & Outback
- Western Adelaide
- Limestone Coast
- Southern Adelaide
- Murraylands & Riverland
- Adelaide Hills
- Yorke Peninsula

# FIRST NATIONS CULTURAL TOURS

Sunday Eleven Feb

ADELAIDE BOTANIC GARDEN

Tours run every twenty minutes from Three P M to Seven P M Forty-five minutes duration

FREE, Booking Required

Adelaide Fringe presents an afternoon of interactive tours ahead of the twenty twenty-four festival season. Learn about the spiritual and cultural connection to Country of First Nations people on an enriching and intimate Aboriginal cultural tour of Adelaide Botanic Garden.

**Selected tours** will be accessible with the following services:

Audio Description, Auslan Interpretation, Tactile Tours and paved-surfaces only. The tours are forty-five minutes and are free, registration is required.

# **CBD Parking**

Listed below are the Accessible parking spaces in the C B D which are closest to the Fringe Corner Box Office.

Please note: all parking bay numbers are subject to change without notice. Please use as an estimate only.

Our Partner UPark offer ninety-one casual and reserved access parking spaces in all their car parks. Visit adlfrin.ge/Parking and filter on the map to find an Accessible Parking spot.